June 2025

IT Radix Resource

We make IT work for you

Hackers Love Vacations as Much as You Do!

Summer's here, and it's time for those epic road trips, beach vacations, and spontaneous getaways! While you're busy soaking up the sun and snapping pics for the "gram," hackers are on the lookout for travelers who might let their digital guard down. Don't let cyberthreats ruin your summer fun. Keep your things safe while you're out there making memories.

Before You Hit the Road

Update All Devices: Just like you pack your sunscreen, make sure your devices are up to date because that is how you get security patches installed to keep hackers at bay.

Back Up Your Data: Imagine losing all your vacation photos! Back up your data to the cloud so you can recover everything if your device goes MIA.

Use Multi-Factor Authentication (MFA): MFA is like having a secret handshake for your accounts. Even if someone gets your password, they get nowhere without that extra step.

Restrict Access to Sensitive Data: If you don't need certain files or devices on your trip, leave them behind. Less means fewer worries all around.

Secure Your Devices: Password-protect and encrypt your devices. Like locking your suitcase… don't leave it open for anyone to rummage through!

While You're Traveling

Avoid Public Wi-Fi: Public Wi-Fi is like a public pool—you never know what's lurking. Use a VPN to keep your internet traffic secure.

Be Cautious of Public Charging Stations: Ever heard of "juice jacking"? It's when hackers use public USB ports to steal your data. Stick to your own charger or use a USB data blocker.

Never Leave Devices Unattended: Keep your gadgets close, whether you're at the beach or a café. If you must leave them behind, lock them up safely.

Disable Bluetooth: Turn off Bluetooth when you're not using it. Hackers can use open connections to access your devices.

Pay Attention to Online Activity: Summer sales are great, but watch out for phishing scams. Double-check emails and links before clicking.

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Take Note

Traveling Abroad? Let us Know!

Our Huntress ITDR security protects your Microsoft 365 account from unusual overseas sign-ins.

Planning international travel? Share your travel dates and destinations in advance, and we'll set a temporary exception—ensuring uninterrupted email access during your trip!

Core Value: Supportive, Flexible Work Environment

"Our people are our best asset. That's why we provide our employees with flexible working environments that meet both their business and personal needs. This win-win philosophy has proven to benefit our clients as well, as we strive to support their unique IT needs."

— Cathy Coloff,
Owner, IT Radix

Cathy

An EOL Story

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Impact and Repercussions

- **Data Loss.** Important tax documents and client records were locked.
- **Financial Costs.** They had to pay a hefty ransom to regain access.
- **Reputation Damage.** Clients lost trust, leading to lost business.
- **Compliance Issues.** The breach raised legal and regulatory concerns.

Lessons Learned

The firm learned the hard way—keeping technology up to date is essential. They finally upgraded to Windows 10, installed a modern server, and implemented regular security updates and backups to prevent future breaches.

The Moral of the Story

Staying current with software and hardware isn't just about convenience—it's about security.

IT Radix recommends upgrading to Windows 11 and a newer version of Microsoft Office to avoid unnecessary risks. Reach out to us for a happily-ever-after and secure IT ending!

Hackers Love Vacations as Much as You

(Continued from page 1)

When You Get Back Home

Review Account Activity: Check your accounts for any unusual activity. Better safe than sorry!

Change Passwords: If you accessed sensitive info while traveling, change your passwords when you get home. It's a good habit to keep things secure.

For Business Travelers

Security Policy: If you're mixing business with pleasure this summer, make sure your company has a travel cybersecurity policy. It should cover using public networks safely, reporting lost or stolen devices, and how to respond to security incidents.

Use a Dedicated Work Device: If possible, use a separate device for work. This way, if your personal device is compromised, your work data remains safe.

Secure Your Work Email: Use encrypted communication tools for work-related calls and messages. This ensures that sensitive business information stays private.

Beware of Shoulder Surfing: When working in public places, be aware of your surroundings. Use a privacy screen on your laptop to prevent prying eyes from seeing sensitive information.

Regularly Update the Home Office: Keep your company informed about your travel plans and any potential security issues. This helps them stay prepared and respond quickly if something goes wrong.

Follow these tips so you can enjoy summer adventures without worrying about cyberthreats. Stay safe and have fun out there!

Microsoft Spotlight: Time to Say Goodbye to Windows 10

Microsoft has set October 14, 2025, as the end of life (EOL) date for Windows 10. Operating this software after this date is an open invitation to attackers.

Unlock the future with a **free Windows 11 readiness review!** Find out what it will take to move from Windows 10 to 11. Don't miss out on this exclusive offer!

www.it-radix.com/win11

Special Offer: Free Windows 11 readiness review

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Talk Nerdy to Me

Deskless Workforce Smartphone Solutions

"Where is your business located?" That used to be a simple question—maybe you'd even hand out a business card. Today, the answer is, "Anywhere and everywhere!" Employees are working from coffee shops, gyms, parks—wherever they can stay connected. Welcome to the "deskless" workforce!

About 80% of the global workforce is now deskless, yet nearly 60% of them feel their technology falls short. The most successful businesses equip their teams with mobile tools that enhance productivity. With just a smartphone, your team can clock in, communicate, manage tasks, edit documents, and stay connected—anytime, anywhere.

Essential Mobile Apps for Deskless Teams

Productivity Apps. Keep projects on track with apps that boost collaboration and allow real-time updates, ensuring everyone stays in sync.

Mobile Payments. Secure, seamless transactions let your team collect payments on the go while protecting customer data.

Operations Management. Manage inventory with precision using digital tools that track products and streamline operations.

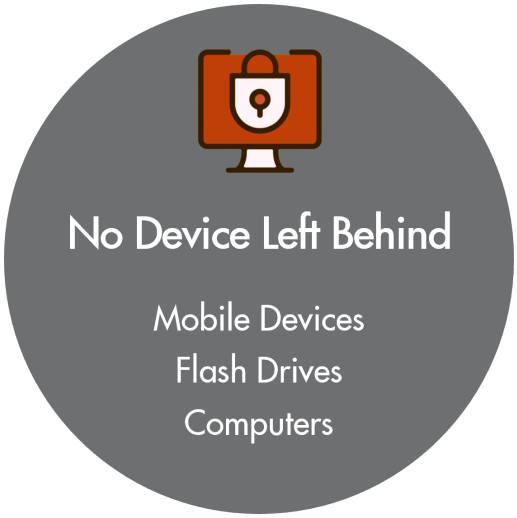
Marketing. Mobile-first apps make social media management a breeze, helping your team schedule posts, engage with audiences, and track performance.

CRM & Sales Enablement. Customer insights at your fingertips! CRM apps give your team access to contact details, sales pipelines, and essential data—all in real time.

Choosing the Right Apps

Before committing to any mobile app, ensure it integrates with your existing systems and meets your business needs. Consider costs (both one-time and subscription fees) and prioritize security—especially for apps handling sensitive data.

Empowering your deskless workforce with the right technology isn't just a perk—it's a smart business strategy. Want to explore the best mobile solutions for your team? Contact IT Radix today!



Keeping your tech devices secure isn't just about software—it's about physical safety too!

- ✓ Lock up mobile devices when stepping away.
- ✓ Encrypt and store flash drives and external hard drives securely.
- ✓ Always lock your screen or shut down desktops and laptops when not in use.

A little precaution goes a long way!

Welcome!

A warm welcome to our newest Management and Support clients:

Larson Communications
Thea Enterprises
Zabransky Mechanical Corp.

Remember, IT Radix is here to service all of your technology needs!

IT Radix
We make IT work for you
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Whippany, NJ 07981

Inside This Issue

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- Essential mobile apps for your deskless team
- Tips for keeping your mobile devices safe

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IT Radix Family and Friends
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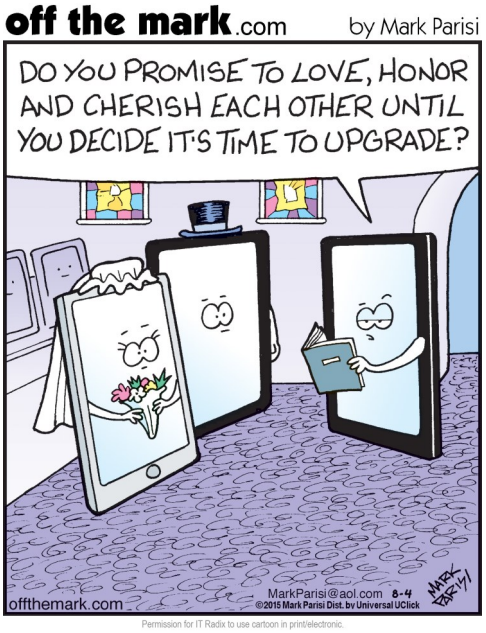
Geekville, NJ USA

"You are what you believe yourself to be."

— Oprah Winfrey



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An EOL Story

Don't wait to upgrade to Windows 11 and move on from Office 2016 before both reach End of Life (EOL) in mid-October. Delaying can put your business at risk! Here's a real-life example of what happened when a nearby firm put off upgrading before EOL.

Once Upon a Time

A small accounting firm with 20 employees was using outdated technology—Windows 7 on all office computers and an old server running Windows Server 2008. Budget concerns and the mindset that their system was "good enough" kept them from upgrading.

Then in early 2024, hackers exploited a Windows SmartScreen flaw. The zero-day vulnerability let malware slip past defenses unnoticed, infecting systems and stealing data—a reminder that even trusted Windows features need regular patching to stay secure.

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